

Online Exchanges Or Returns Policy

- * BLOOMS reserve the right to decline or cancel exchanges and refunds if the following procedure has been violated.
- * BLOOMS will immediately notify this action by email using the email address provided by the customer
- * BLOOMS are unable to accept exchanges or returns of any online purchases to our retail boutique stores
- * All Exchanges & Refunds are strictly on full priced items only unless proven defective by our expert team
- * Reduced, Pre-Sale, Sales Items are non-exchangeable and non-returnable unless are proven faulty
- * Exchanges, Returns & Refunds are only allowed within 10 days upon receiving the goods
- * Used, soiled, damaged and / or destroyed item of any kind either intentionally or un-intentionally is unacceptable and will be returned to the customer at your own cost, without further evaluation
- * We cannot refund or exchange any jewellery due to hygiene regulations
- * All Exchanges and Refunds are subject to availability of stock
- * All Returned items must be in its original condition, unworn, unwashed
- * All Returned items must not be modified, damaged, destroyed and / or repaired
- * We do not exchange or refund on exchanges and refunds

Exchange Or Return Item (s) By Post

- * **BLOOMS offer complimentary returns by post for online orders (faulty items only) delivered within Australia**
- * DOMESTIC returned items can only be made by using Australia Post Pre Paid Satchel with a choice of Parcel Post or Express Post
- * **BLOOMS currently do not offer complimentary returns on orders delivered outside of Australia**
- * INTERNATIONAL return packages must use a reliable courier service of your choice at your own expense with an online tracking number provided and signed by both parties. Unfortunately BLOOMS are unable to track the parcel for you.

Order Number :	Date :
First Name :	Last Name :
Phone :	Email :
Address :	
City :	State :
Postcode :	Country :

Style Description	Colour	Size	Reasons	Exchange	Refund	Qty

Things To Remember

- * All returned items must have the exchanges and returns form completed and original order invoice enclosed
- * All returned items must have the all labels intact and in its original packaging and conditions as mentioned above
- * Customer must keep hold of the original invoice, exchanges and returns form until you receive your exchange or refund from BLOOMS

Online Inquiries

inquiry@bloomsdesign.com.au
 Business Hours : Monday to Friday
 8.30am - 5.30pm (AEST)

Return Postal Address

Blooms Design Online Department
 89 Railway Parade,
 Marrickville, NSW 2204
 Australia